

PEPPERDINE UNIVERSITY

Graziadio School of Business and Management

DARREN GOOD

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ACADEMIC POSITIONS

PEPPERDINE UNIVERSITY, GRAZIADIO SCHOOL OF BUSINESS AND MANAGEMENT, Los Angeles, California
Assistant Professor, Department of Applied Behavioral Science, Aug 2012 – Present

CHRISTOPHER NEWPORT UNIVERSITY, THE LUTER SCHOOL OF BUSINESS, Newport News, Virginia
Assistant Professor, Department of Management and Marketing, Aug 2009 – May 2012

CASE WESTERN RESERVE UNIVERSITY, WEATHERHEAD SCHOOL OF MANAGEMENT, Cleveland, Ohio
Affiliate Faculty, Dively Center for Executive Education, May 2010 – Present

EDUCATION

CASE WESTERN RESERVE UNIVERSITY, WEATHERHEAD SCHOOL OF MANAGEMENT, Cleveland, Ohio
Ph.D. in Organizational Behavior – Received July 2009

PEPPERDINE UNIVERSITY, Malibu, California
M.A. in Psychology – Received December 2002

UNIVERSITY OF WISCONSIN, Madison, Wisconsin
B.A. in Sociology – Received December 1997

GESTALT INSTITUTE, Cleveland, Ohio
The Gestalt Clinical Training Program, 2006 – 2008

RESEARCH INTERESTS

Leader development, managerial cognition, adaptability, flexibility, executive coaching, mindfulness

PUBLICATIONS

Sharma, G., & **Good, D.J.** (2013). The work of middle managers: sensemaking and sensegiving for creating positive social change. *Journal of Applied Behavioral Science*, 49(1), 95-122.

Good, D.J., & Michel, E. (2013). Individual ambidexterity: exploring and exploiting in dynamic contexts. *Journal of Psychology: Interdisciplinary and Applied (forthcoming)*.

Good, D.J., & Yeganeh, B. (2012). Cognitive agility: adapting to real-time decision making at work. *Organization Development Practitioner*, 44(2), 13-17.

Yeganeh, B., & **Good, D.J.** (2012). Micro-actions: they impact results. *Leadership Excellence*, 29(3), 15.

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Boyatzis, R., **Good, D.J.**, Massa, R. (2012). Predicting financial performance from emotional and social intelligence competencies, cognitive intelligence and personality. *Journal of Leadership and Organizational Studies*. 19(2), 191-201.

Yeganeh, B., & **Good, D.J.** (2011). Metaphorically Speaking: microblogging as a way to reframe workplace interaction. *Organization Development Practitioner*, 43(3),12-17.

Good, D.J. & Sharma, G. (2010). A little more rigidity: firming the construct of leader flexibility. *Journal of Change Management*, 2, 155-174.

Good, D.J., Yeganeh, B., & Yeganeh, R. (2010). Cognitive behavioral executive coaching: a structure for increasing flexibility. *Organization Development Practitioner*, 42(3), 18-23.

Good, D.J., & Coombe, D. (2009). Giving multi-source feedback a face-lift. *Journal of Change Management*, 1, 109-126.

Bradbury, H., **Good, D.J.**, & Robson, L. (2005). Relational bases for organizing, In S. Schuman (Eds.), *Creating a Culture of Collaboration*. San Francisco: Jossey- Bass.

MANUSCRIPTS CURRENTLY UNDER REVIEW

Good, D.J. Predicting adaptive performance in a dynamic decision making scenario. *Journal of Management and Organization (Revise and Resubmit - Round 2)*.

RESEARCH IN PROGRESS

Good, D.J., & Cavanaugh, K. Geographically dispersed sensemaking: using an online career community as a tool for proactive socialization amongst first year faculty (*draft in preparation*)

Good, D.J., Myers, M., Lavine, M., & Tosti, J. Comparing and contrasting multiple forms of organizing for support (*data collected*)

McMahon, J., & **Good, D.J.** The moral meta-cognition scale: development and validation (*in data collection*)

Good, D.J. Exploring intellectual disability at work (*data collected*)

Good, D., Kolb, D., & Sharma, G. Learning style flexibility and management education: further refinement and validation of the learning flexibility index (*data collected, draft in preparation*)

Good, D.J., & Michel, E. Developing leader flexibility (*conceptual, draft in preparation*)

Good, D.J., Myers, M., & Lavine, M. Developmental networks: a first year management faculty support system (*data collected*)

Haller, C.S., Langer, E., & **Good, D.J.** Enhancing individual creativity through awareness of complexity and mindful behavior: A longitudinal study on the foundations of creativity (*IRB approved*)

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REFEREED CONFERENCE PRESENTATIONS

- Good, D.J.**, & Cavanaugh, K. (2013). Geographically dispersed sensemaking: using an online career community as a tool for proactive socialization amongst first year faculty. Academy of Management Annual Meeting, Orlando, FL. (*upcoming*)
- Good, D.J.**, Lyddy, C., & Reb, J. (2013). Eastern Mindfulness at Work: The Cutting Edge of Scholarship. Academy of Management Annual Meeting, Orlando, FL. (*upcoming*)
- Good, D.J.**, Yeganeh, B., & Yeganeh, R (2013). Research trajectories in organizational change and development: cognitive behavioral executive coaching. Academy of Management Annual Meeting Orlando, FL. (*upcoming*)
- Lavine, M., & **Good, D.J.** (2013). Focusing on the Few to Serve the Many: Improving Teaching Effectiveness through the Focal Student Technique. Organizational Behavior Teaching Conference. Asheville, NC. (*upcoming*)
- Good, D.J.**, Lyddy, C., & Leroy, H. (2012). Mindfulness research and practice: building bridges across disciplines. Academy of Management Annual Meeting, Boston, MA.
- Good, D.J.**, Lyddy, C., & Leroy, H. (2012). Beyond the informal economy of attention: eastern mindfulness at work. Academy of Management Annual Meeting, Boston, MA.
- Jules, C., & **Good, D.J.** (2011). Cultivating Paradoxical Mindsets in Leadership: Exploring Contradictions and Paralysis in Management. Organizational Development Network Annual Conference, Baltimore, MD.
- Good, D.J.**, & Jules, C. (2011). Cultivating Paradoxical Mindsets in Leadership: Exploring Contradictions and Paralysis in Management. Academy of Management Annual Meeting, San Antonio, TX.
- Lyddy, C., & **Good, D.J.** (2011). Enlightening Modern Management with Ancient Wisdom: Eastern Mindfulness in Organization Science. Academy of Management Annual Meeting, San Antonio, TX.
- Clark, J., Freidman, J., **Good, D. J.**, & Myers, M. (2011). Making Lemonade out of Lemons: How We Can Transform Clichés into Exciting Opportunities to Enrich Our Learning Conversations and Deepen Our Connection to Students and Colleagues. Organizational Behavior Teaching Conference. Milwaukee, WI.
- Good, D.J.** (2010). Coaching with Compassion: Discoveries of the Ideal and the Cognitively Agile. Academy of Management Annual Meeting, Montreal, CA.
- Good, D.J.**, Myers, M. (2010). Daring to Care for Early Career Faculty: Innovative Models to Support Transition and Foster Success, *All Academy Theme*, Academy of Management Annual Meeting Montreal, CA.
- Good, D.J.** (2010). Towards a Better Understanding of Individual Adaptability at Work. Academy of Management Annual Meeting, Montreal, CA.

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- Good, D.J.,** Lavine, M., & Myers, M. (2010). Newcomer status as a generative resource: reflections from a first year community of practice. Organizational Behavior Teaching Conference. Albuquerque, NM.
- Good, D.J.** (2009). Cognitive agility: A real-time adaptive capacity. Academy of Management Annual Meeting. Chicago, Illinois.
- Good, D.J.,** & Sharma, G. (2009). A little more rigidity: Firming up the construct of leader flexibility. Academy of Management Annual Meeting. Chicago, Illinois.
- Good, D.J.,** & Yeganeh, R., & Yeganeh, B. (2009). Cognitive Behavioral Executive Coaching: A generative merging of practices. Academy of Management Annual Meeting. Chicago, Illinois.
- Good, D.J.,** & Coombe, D. (2008). Giving Multi-source Feedback a Face-Lift. Academy of Management Annual Meeting. Anaheim, California **“ODC Best Student Paper Award Finalist”**
- Good, D.J.,** & Coombe, D. (2008). An About Face for Multi-Source Feedback. Proceedings of the International Conference for Social Intelligence. Boston, MA
- Good, D.J.,** & Yeganeh, B. (2006). Mindfulness in Moments of Monotony. Academy of Management Annual Meeting. Atlanta, Georgia.
- Robson, L., **Good, D.J.,** Bradbury, H. (2005). Designing Inter-Organizational Collaborations. Positive Design Conference, Case Western Reserve University, Cleveland, Ohio.
- Bradbury, H., **Good, D.J.,** & Robson, L. (2005). Inter-organizational Tensility. Academy of Management Annual Meeting. Honolulu, Hawaii.

TEACHING EXPERIENCE

PERSONAL DEVELOPMENT FOR LEADERS (BSCI 607), Instructor
Pepperdine University, Graziadio School of Business & Management
M.B.A. Program, 2012 - present

- Fall 2012 1 (instructor rating: 4.7/5.0)
- Fall 2012 2 (instructor rating: 4.8/5.0)
- Spring 2013 (instructor rating: 4.8/5.0)

HUMAN RESOURCE MANAGEMENT (MGMT 400), Instructor
Christopher Newport University, Luter School of Business
Undergraduate Program, 2009 - present

- Fall 2009 1 (instructor rating: 4.9/5.0)
- Fall 2009 2 (instructor rating: 4.8/5.0)
- Spring 2010 (instructor rating: 4.9/5.0)
- Fall 2010 (instructor rating: 5.0/5.0)
- Fall 2011 1 (instructor rating: 4.8/5.0)
- Fall 2011 2 (instructor rating: 4.7/5.0)

ORGANIZATIONAL BEHAVIOR (BUS 300), Instructor
Christopher Newport University, Luter School of Business
Undergraduate Program, 2009-present

- Fall 2009 (instructor rating: 4.8/5.0)

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- Fall 2010 1 (instructor rating: 4.8/5.0)
- Fall 2010 2 (instructor rating: 5.0/5.0)
- Spring 2011 1 (instructor rating: 4.9/5.0)
- Spring 2011 2 (instructor rating: 4.4/5.0)
- Fall 2011 (instructor rating: 4.9/5.0)
- Spring 2012 (instructor rating: 4.8/5.0)

LEADERSHIP IN BUSINESS (MGMT 310), Instructor
Christopher Newport University, Luter School of Business

Undergraduate Program, 2009-present

- Spring 2010 1 (instructor rating: 5.0/5.0)
- Spring 2010 2 (instructor rating: 4.9/5.0)

SELF CHANGE (ULLC 223), Instructor
Christopher Newport University, Luter School of Business

Undergraduate Program, 2009-present

- Spring 2011 (instructor rating: 5.0/5.0)

LEADERSHIP ASSESSMENT AND DEVELOPMENT (MGMT 455), Instructor
Christopher Newport University, Luter School of Business

Undergraduate Program, 2009-present

- Spring 2012 1 (instructor rating: 4.9/5.0)
- Spring 2012 2 (instructor rating: 4.8/5.0)

LEADERSHIP ASSESSMENT AND DEVELOPMENT (MGMT 403), Instructor
Case Western Reserve University, Weatherhead School of Management

MBA & JD/MBA Program, 2006-2008

- Summer 2008 (instructor rating: 5.0/5.0)
- Fall 2007 (instructor rating: 4.5/5.0)
- Summer 2007 (instructor rating: 4.9/5.0)
- Summer 2006 (instructor rating: 4.6/5.0)

LEADING WITH EMOTIONAL INTELLIGENCE, Instructor
Case Western Reserve University, Weatherhead School of Management
Dively Center For Executive Education, Custom Program for Interlake Shipping, 2009

COGNITIVE AGILITY: REACHING NEW LEVELS OF OPENNESS, FOCUS, FLEXIBILITY, Instructor
Case Western Reserve University, Weatherhead School of Management

Dively Center For Executive Education, Open Program

- December 2012 (instructor rating: 4.7/5.0)
- February 2011 (instructor rating: 4.1/5.0)

COACHING a CULTURE OF LEADERSHIP, Co-taught/Co-facilitated
Case Western Reserve University, Weatherhead School of Management

Dively Center For Executive Education, Open Program, 2006-2007

- February 24-25 and April 7-8, 2007
- May 21- 22 and July 10-11, 2006

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SELECTED INDUSTRY and CONSULTING EXPERIENCE

BCOM3/UNICAST COMMUNICATIONS, New York, New York – *Senior Account Manager*

- 2000 – 2001

SAATCHI & SAATCHI/DARWIN DIGITAL, New York, New York – *Media Planner*

- 1998-2000

TRUE NORTH COMMUNICATIONS/TN MEDIA, New York, New York – *Assistant Account Executive*

- 1998-1999

INDEPENDENT EXECUTIVE COACH

Coach senior level executives, 2006 – Present

Representative Clients

- *MD Anderson* - high potential administration
- *Ohio State University Medical Center* - top administrators and chief surgeons
- *The Barnes Group* - executive officers
- *Alcoa* - high potential senior managers
- *Case Western Leadership Deep Dive* - leaders in New Zealand private/public sectors

STRATEGIC CONSULTING

Representative Engagements, 2005 - Present

- *Street Works LLC* – Facilitation and advisement for organization restructuring effort
- *Heinz Food* - 360° feedback and other instruments for leadership development and human resources initiative
Analyzed data and produced recommendation reports used to enhance leadership capacity through training and hiring procedures of the national sales team
- *Investors Group* - Administered 360° Feedback and other instruments for company's regional directors. Analyzed data, produced reports and presentations given to executive team
- *Goodyear Tires* - Leadership and team development for newly formed executive team
- *United Nations Global Compact* - Helped coordinate UN protocol and agenda for Global Compact Leaders Summit with David Cooperrider, where 480 of the world's top CEOs and other leaders at UN Headquarters discussed how to scale up sustainability efforts.
- *Aglysis Inc* - Designed and facilitated strategic planning for top management.
- *Houston Department of Psychiatry* - Co-facilitated (with Ron Fry) a three day Appreciative Inquiry Summit

SERVICE AND MEMBERSHIPS

- Organizational Behavior Teaching Conference, 2011, *T-Group Facilitator*
- Ad Hoc Reviewer, *Journal of Business and Psychology*
- Ad Hoc Reviewer, *Journal of Applied Behavioral Science*
- Ad Hoc Reviewer, *Academy of Management National Conference, ODC Division*
- *Academy of Management, Divisions: Managerial and Organizational Cognition and Organization Development and Change*
- Certified Coach, Hay Group, Emotional and Social Competence Inventory